

Anupam Sharma

Senior QA Engineer / QA Lead / QA Manager

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C.O.N.T.A.C.T

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(Skype / MS Teams / Slack and Zoom)

TOOLS AND TECHNOLOGIES

Operating System: Windows, Linux, MAC, iOS & Android. MS Office Suites.

Analytics Tools: MS Excel and NewPro

Browsers: Chrome, Mozilla, Edge and Safari.

Simulators: XCode and Android Studio.

Collaboration Tools: Zoom, Skype, Google Meet, MS Teams and Slack
(Audio/Video and Presentations)

Project Management Tools: Asana, ZoHo, TFS, Confluence and JIRA

Bug Tracking / Management Tools: Bugzilla, Asana, JIRA, TFS, Mantis.

File Management Tools: Google Drive, Dropbox, SharePoint, MS OneDrive.

Extra Skills: GitHub, DevOps, API and Team Coach.

Skills / Expertise

Team Management / Lead as "P.O.C" / Multi-tasking.

Software Testing (End to End): Manual and Automation / Hybrid. (Web / Mobile / Embedded Testing)

Cloud testing (VPN), Virtual Machine.

Client Management and Communication.

Project Management / Kanban Boards

PROFESSIONAL SUMMARY

- A P.M.P certified IT professional with a performance driven career assets of with **12.8 years** of expertise.
- Senior QA, Lead and QA Manager / Consultant.
- **5.5 years** in Data Analytics / Science (e-commerce / KPO).
- Well versed and up to date with most cutting-edge technologies like Artificial Intelligence (AI) and Data Science.
- **Documentations:** Test Cases, Test Reports, Test Planning & Requirement Traceability Matrix (RTM) and KT related documents.
- Web and Mobile based testing on Windows, Linux, MAC, iOS & Android.
- Proficient in handling multiple projects and a proven multi tasker.
- **Expertise in** Artificial Intelligence (AI), Medical Informatics, E-Commerce, Social Networking Application, Localization and Linguistic, Data Analytics, Event and Fleet Management System, Management, Client Management, Banking, Automobile and Finance, Scrum management.

PROFESSIONAL EXPERIENCE

TechAbbot

QA Manager / Consultant

Aug 2023 till Feb 24

Domain: Automobile Manufacturing Industry.

- Test Plan and Documentations (Test Cases, Test Reports, Requirement Traceability Matrix (RTM) and KT related documents.)
- Client Communications and Scrum. (Slack)
- End to End Testing, UAT and semi-automating test process
- Test Management. (JIRA/ Confluence / GitHub / Linux / Embedded System)
- Docker, Squash test management tool, VPN.

UNQ Solutions (UK)

D365 F.O Developer

Nov 2022 – Jan 2023

Domain: Finance and Operations

- Agile methodology
- JIRA.
- Documentations
- Scrum
- ClickUP, Magento, MondoDb, MySQL.
- Kanban

Roles and Responsibility:

Worked with the solution architects and the functional teams to streamline and optimize the coding procedures in order to develop design, build and to maintain an efficient, re-usable codes. It further included testing all unique customization process before passing on to higher stages.

Skills and Qualifications Implemented:

Dynamics AX/D365 development with knowledge of X++ and C# coding knowledge in the integration development with other cloud based systems. Ability to lead system designs and discussion by offering options for the functional designs.

Alept Consulting Pvt. Ltd (India)**Senior QA Engineer****August 2021 – 31st Oct 2022****Domain:** Artificial Intelligence (AI) and Language Translator (Microsoft).

- Regression / Re-testing testing (Linguistic and Localization testing).
- Test case writing and updating along with execution.
- Cross platform testing across:
 - > Multiple browsers (Edge, Chrome, Safari and Firefox)
 - >> OS: Windows, MAC, Android (Emulators with total 8 OS versions) and iOS (Emulators with total 14 OS versions).
- End to End testing along with group testing, localization testing.
- Client Communications and scrum calls (Audio / Video and Email and MS Teams) presentations.

PeopleTree KPO Servcies Pvt ltd (India)**Senior QA Engineer / QA Lead****May 2019 – May 2020****Domain:** Banking finance and e-sign solutions (IMM e-Sign).

- Team P.O.C (Lead role)
- Worked on agile methodology (S.D.L.C).
- Manual testing (End to End testing process) and partial automation.
- Finding bugs & working on functional enhancements.
- Preparing & execution of test cases. Requirement Traceability Matrix (RTM).
- Technical specification documentation verifications.
- Scrum meetings for upcoming deployment and changes requirement.
- VPN (Cloud testing, MS Azure).
- Selenium Web Driver and REST Web API.
- Bug trackers: TFS and JIRA.
- Windows 8, 10, Android, iOS. (Browser Stack).
- Cross Browser testing.
- Automation testing using Selenium JAVA Webdriver.

Synoups Solutions Ltd (India)**Senior QA Engineer****Feb 2017 – Nov 2018****Domain:** Fleet Management System, Event Management, Staffing and Security (Microsoft).

- Analyze the business and system requirements; manage the product development.
- Manual testing: Web & Mobile Devices (Android/iOS), End to End testing and localization testing.
- Worked on agile methodology (S.D.L.C).
- Scrum meetings for upcoming deployment and changes requirement.
- Design test cases for functional, integration, and user acceptance testing.
- Worked on Team Foundation Server (T. F. S) and manage its functioning.
- Client interaction solving clients query, going on calls with them, understanding their need and provide services accordingly.
- Finding bugs & working on functional enhancements.

Aartekone Global Services (India)**Quality Analyst****Jan 2015 - May 2015****Domain:** Finance and Automobile

- Worked on agile methodology (S.D.L.C).
- Manual web-based testing (End to End testing).
- Worked on bug trackers like JIRA.
- Preparing test cases and its execution.
- Client interaction, scrum calls and solving clients query, scrum meetings, understanding their need and provide services accordingly.

Lodestone Software Pvt Ltd (India)**Software Tester****Sept 2013 - April 2014****Domain:** Social Networking (RSS feed, Localization testing and Push notification system) and Medical Informatics.

- Worked on spiral methodology (S.D.L.C) and physical device testing (Diabetic Management System)
- Worked on finding bugs and bug trackers like JIRA & Asana.
- Client interaction solving clients query, going on calls with them, understanding their need and provide services accordingly.
- Hardware testing / Embedded testing.

Domain: Medical Informatics (HIPAA compliant software, E.H.R, P.M.S and Revenue Cycle Management).

- Work on agile methodology (S.D.L.C) and manual based web testing in (. Net).
- Work on manual web-based testing (End to End).
- Bug reporting, test case preparation and execution.

Domain: Website testing and Data Analytics (KPO).

- Worked on spiral methodology and manual based web testing in Ektron CMS and SQL server.
- Cross browsers tests. (Firefox/Internet Explorer/Google Chrome).
- Finding bugs & working on functional enhancements.
- Responsible for providing training of the team members and team handling.
- Project- Knowledge Process Outsourcing in E-Commerce, Data Analytics, and Data Mining.
- NewPro Soft tools for data analytics (Automation).

E.D.U.C.A.T.I.O.N / A-C-A-D-E-M-I-C-S

P.M.P (Year 2023)

1. Communication and Collaborations.
2. Resource management and Planning.
3. Motivation and Conflict Management.
4. Agile and Scrum.
5. Troubleshooting.
6. Implementation.
7. Risk Assessment.
8. U.A.T (User Acceptance Testing).
9. Leadership.
10. Backups Strategies.
11. Test planning and Test Management.
12. Client Management.

GRADUATION

Bachelor of Science, Sambalpur University, Odisha (India), *Distinction Holder*

XII (12TH)

English / Hindi, Physics, Chemistry and Biology, Sambalpur University, Odisha (India)

X (10th)

English, Hindi, History, Science & Mathematics [C.B.S.E Board], Odisha (India)

CERTIFICATIONS

- Certified in Selenium JAVA Automation [Year: June 2020 to October 2020]
- Certified in QTP, Load Runner and Test Director [Year: April 2012 to June 2012]
- Certified in SQL Database 10g [Certified on Yr. 2014 -08-10]
- R.H.C.E. M.C.S.E and C.C.N.A