

Bolaji Dunmoye

17 Babalola Street Bariga, Lagos

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PERSONAL BIO-DATA

Gender: Male

Marital Status: Single

L.G.A: Oyun

State of Origin: Kwara State

Nationality: Nigerian

GENERAL SKILLS

Leadership

Microsoft: Word, Excel,

PowerPoint

CorelDraw

Circuit Design

Data Collection and Analysis

Troubleshooting and resolution

Technical Documentation

Equipment Construction and

Upkeep

Verbal and Written

Communication

CERTIFICATION

(MTCNA) Mikrotik Certified

Network Associate

(CCNA) Certified Cisco

Network Associate **In**

Review.

INTERESTS

Meditating

Surfing/Research

Traveling

COMMUNICATION

English Language

Yoruba Language

REFERENCES

MR. ISAAC DUNMOYE

Office of the President

Centre for Management

PROFESSIONAL SUMMARY

Focused Electrical and Electronics Engineer dedicated to staying apprised of all new engineering tools and techniques. Adheres to ascribed business and engineering goals by driving constant process innovation and iterative improvements. Maintaining highly functional digital systems for uninterrupted workflows and consistent productivity. Oversees routine maintenance checks and software update schedules to reduce network downtime and likelihood of security compromises. Loves collaborating with customers and teammates to develop and implement creative technical solutions to challenging problems.

EDUCATION

Electrical, Electronics Engineering Technologies

(TELECOMMUNICATIONS AND ELECTRONICS)– HND – 2021

Kwara State Polytechnic - Kwara Ilorin

Lower Credit

Electrical, Electronics Engineering Technologies

(TELECOMMUNICATIONS AND ELECTRONICS) – OND – 2018

Kwara State Polytechnic - Kwara Ilorin

Lower Credit

Dennis Comprehensive High School – SSCE – 2016

Divine Light Comprehensive High School – FSLC – 2010

EXPERIENCE

JUST IN TIME ACCOUNTANTS (FEB. 2024-Till Date)

Leicester, UK. (VIRTUAL)

Post: IT Support Officer.

Duties/Responsibilities:

- Develop and implement a comprehensive IT infrastructure strategy that supports the organization's business objectives and growth plans.
- Design, implement, and manage network infrastructure, including routers, switches, and firewalls.
- Troubleshoot and resolve network issues promptly.
- Manage relationships with IT infrastructure vendors and service providers.
- Install and configure computer operating systems, and software applications, providing hands-on technical support to staff as needed.
- Set up new user accounts and handle password-related queries to facilitate smooth onboarding for new employees.
- Coordinate system security measures and respond swiftly to any security breaches or vulnerabilities.

PN Consulting for Personal trust MFB. (2024–Till Date)

Lagos State

Post: Network Engineer.

Duties/Responsibilities:

- Perform regular security monitoring to identify any possible intrusions.
- Provide an alternate restoration paths for affected circuits during a major downtime. arrange scheduled upgrades and investigate faults in networks.
- Manage and maintain core routing and switching infrastructure protocols.
- Active Directory Domain Controller (AD DC) server Administration solutions

- for various operational needs.
- Electronic Document system (EDMS) server Administration solutions for various operational needs.
- Core Banking System Administration solutions for various operational needs.
- Assist in maintaining Websites Cpanel (Wordpress), network hardware and equipment including servers and routers
- Provide and ensure system support for all incoming calls and Chats pertaining to challenges on WAN, LAN, Email application operating systems, etc.
- Perform installation and maintenance of client hardware (Desktop, Laptop, iPad, Notepad, Printer, etc.)
- Carry out first level user support to the branches and Head Office, especially on Network Access, Email system and Enterprise Collaboration Tools.
- Review Antivirus Systems and Network Operating Systems as part of scheduled / ad-hoc maintenance.
- Perform daily system monitoring, verifying the integrity and availability of all hardware, server resources, systems and key processes, reviewing system and application logs, and verifying completion of scheduled jobs such as backups

eStream NETWORKS – (2023) Lagos State

Post: Network Support Engineer Duties/Responsibilities:

- Technical / Analysis and Problem Solving
- Good knowledge of networking technologies - TCP/IP, BGP, DNS, VPNs, EVPN, VLAN, SDWAN, SDN.
- Use of e.Stream approved monitoring software's, to proactively monitor links, PoPs, & backhauls, (End to End) for all Strategic account services.
- Systematically troubleshoot incidents through all point of failures and attempt resolution of such incidents for all links being managed.
- Escalate all unresolved incidents to affected (Outsource service support) / eStream 2nd / 3rd level support and follow through to resolution life cycle.
- Ensure documentation of all incidents and user requests on Microsoft Dynamic CRM.
- Provide & report detailed intelligence on service performance for all service being managed to Line manager.
- Escalate all twice recurring incidents to Line Manager and follow up till resolution & update the customer on complaint/incident status.
- Liaise with Outsource service support in response to organizational request for access to supplier (Vendor) premises for service maintenance and incident Management.
- Configuration, installation, maintenance and lifecycles planning of various network devices and services (routers, switches, APN, VPN etc..)

HOOP TELECOMS

Lagos State

Post: Technical Support Engineer

Duties/Responsibilities:

- Respond to and resolve complex technical inquiries and issues related to our products and services. This involves analyzing problems, identifying root causes, and providing effective solutions promptly.
- High technical knowledge of networking in: Mikrotik, Ubiquiti radio, Powerbeam, Ligowave, and WavelP
- Pro-actively monitor and manage reported incidents, including prioritization, escalation, and timely updates to stakeholders.
- Offer exceptional customer support through various channels (phone, email, chat) while maintaining a friendly and professional demeanor. Ensure customer satisfaction by addressing their concerns promptly and accurately.
- Utilize network monitoring tools (WhatsUp Gold) Provision on smalt OLT/ONU
- Configuration, installation, maintenance and lifecycles planning of various network devices and services (routers, switches, firewalls, etc..).

Ekiti State Electricity Board – (NYSC) Ekiti State

Post: Field Engineer

Duties/Responsibilities:

- Generate, Transmit, and Distribute Electricity to areas not covered by the national grid system within the states
- To control and manage any electrical installations vested in the board.
- Provide maintenance services for electricity units, installations and appliances

- Reporting on project status

DAAR COMMUNICATIONS PLC – 2019

Ogun State

Post: Transmitter Engineer

Duties/Responsibilities:

- Transmitter Maintenance
- Establishing Procedure for operation Maintenance of electronic
- Diagnosed malfunctions in System and Software

DAAR COMMUNICATIONS PLC – (SIWES) 2017

Ogun State

Post: Transmitter Engineer

- Performed scheduled service work, installations, testing and repairs.
- Provided technical support in both on-site and telephone consultations.

- Executed troubleshooting and support in both in-person and remote situations.

CERTIFICATIONS

(MTCNA) MIKROTIK CERTIFIED NETWORK ASSOCIATE

- Familiar with RouterOS software and RouterBOARD products
- Able to configure, manage, do basic troubleshooting of a MikroTik router
- Provide basic services to clients and able to connect the client to the Internet.
- Managing configuration backups.
- Creating routes • Setting default route • Managing dynamic routes • Implementing static routing in a simple network.

PROFESSIONAL TRAINING

MOTOSH TECHNOLOGY COMPANY

SOLAR AND INVERTER

Content:

- Design and Installation process of solar system panels
- Inverter Installation
- Battery Installation
- Charge controller Installation
- Load appliances and the calculation of loads
- Costing and Implementation
- Troubleshooting and repairs

ELECTRIC FENCING

Content:

- How to install Electric Fences
- Wiring and Earthing
- Energizer Instalation
- Finding Fence Faults
- Solving Fence Problems
- Planning and Costing

INTERCOM

Content:

- Wireless and wired Intercom Installation
- Programming options for Panasonic PABX

- Console programming
- Call and console operations
- Call Management
- Troubleshooting telephone network and maintaining PABX

CCTV/ SURVEILLANCE CAMERA

Content:

- Installation of Camera
- Camera and DVR types
- Types of Cables
- Practical wiring and Crimping of cables: Rg59, BNC, Rj45
- Configuring of DVR
- Remote/Mobile Viewing
- Practical assembling of a CCTV system with multiple Cameras
- Practical Troubleshooting

