

ZULFIKAR ABEDIN BHARMAL

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EXECUTIVE SUMMARY

With over 18 years of diverse experience across Banking & Financial Services, Digital Marketing, IT/Telecom Software, Healthcare Services, and Automobile sectors, I specialise in Project Management and Test Management. As a Senior Consultant at DXC, collaborating with MUFG, I have played a pivotal role in crafting and sustaining robust test methodologies, strategies, plans, and metrics reporting for 4 Murex implementation & 2 Regulatory Reporting projects.

Demonstrates a dedication to professional growth and adherence to industry standards with multiple certifications. I hold a Bachelor of Management Studies with a specialisation in Marketing from the University of Mumbai. In summary, my career showcases a consistent dedication to delivering exceptional outcomes across diverse sectors, driven by a combination of technical proficiency, strategic insight, and client-centric approach. I am eager to continue contributing to projects and organisations, championing innovation and excellence at every opportunity.



KEY HIGHLIGHTS

- Certified in ICAgile Certified Professional (ICP) | ITIL | Six Sigma
- Proficient in Agile Test & Project Methodology evident from projects like implementation of trade booking system for bank and financial regulatory reporting (CFTC Rewrite, EMIR Refit)
- Experienced in managing vendors and fostering effective vendor relationships
- Specialised in Cross-Functional Teams Collaboration
- Recipient of 6 Honours & Awards
- Proficient in 4 languages



TECHNICAL SKILLS

- Agile Methodologies (Project & Test Management)
- Information Technology Infrastructure Library (ITIL)
- Software Development Life Cycle (SDLC)
- Test Management Approach (TMAP)
- JIRA, Confluence, TestRail
- Standard Query Language (SQL)
- Continuous Process Improvement (CPI)
- Functional testing / Non-functional testing (SIT, UAT, Regression)



SOFT SKILLS

- Collaboration between multiple teams
- Problem-Solving Skills
- Adaptability
- Technical / Non-technical Stakeholder Management
- Vendor Management
- Customer Relationship Management (CRM)
- Time Management & Prioritisation
- Out of the box thinking



WORK EXPERIENCE

DXC - Luxoft Financial Service | London, United Kingdom (On-site, Hybrid)

MUFG | Senior Consultant – Test Manager | August 2018 – Present

- Spearheaded Agile Testing Methodology for 2 projects supporting migration & implementation of trade booking system & 2 Regulatory Reporting projects.
- Engineered a groundbreaking test methodology, intricate strategies, plans, and diverse scenarios for 4 projects; introduced a sophisticated metrics reporting system that facilitated overall product delivery quality by 25%
- Strategised and assessed test execution efforts for 4 testers and 24 cross-functional system testers
- Identified 450+ bugs, risks, anomalies, applying action to prevent re-occurrence covering 4 projects
- Liaised with 24 cross-functional stakeholders to advise on SIT, UAT, Regression testing processes and progresses

- Daily reports highlighting testing progress and issue/defects, risks across all systems during SIT, UAT and Regression phases shared to senior managers and project stakeholders

Excelian - Luxoft Financial Services | Paris, France (On-Site)

Murex | Analyst - Senior Automation Test Lead | September 2017 – August 2018

- Orchestrated metrics reporting for two high-impact trade booking system implementation projects using Agile Testing Methodology, driving a 20% increase in booking accuracy and a 15% reduction in implementation timelines
- Strategised and advised efforts facilitating minimum 15 new test cases automation for each sprint
- Prepare or update and execute 2 Tranches automation test packs
- Arranged daily team meetings on test management, progress and issues identified

DerivIT Solutions Pvt. Ltd. | Mumbai, MH, India (On-Site)

HDFC | Analyst - Senior Automation Test Lead | June 2017 – September 2017

- Strategised efforts guiding in creating the test management templates for reporting metrics on progress and defects/issues logged improving efficiency by 40%

Primefinity Software Pvt. Ltd | Kuala Lumpur, Malaysia (On-Site) | Chennai, TN, India (Off-Shore)

RHB Bank | Senior Murex Consultant - Test Lead | January 2016 – May 2017

- Orchestrated coordination among vendors and development teams for implementation of trade booking system
- Developed and established test methodology, strategies, plans, scenarios, and metrics reporting for 1 project
- Advised clients on optimal testing approaches, adhering to best practices improving efficiency by 20%
- Formulated and forecasted efforts required to manage 150 defects until resolution
- Metrics reporting highlighting progress updates and issue/defect reports to project stakeholders, vendors delivered

Primefinity Software Pvt. Ltd | Chennai, TN, India (Off-Shore)

CIMB Bank | Senior Murex Consultant | November 2015 – December 2015

- Facilitated tracking the progress of reports development for implementation of trade booking system that assisted in prioritising the tasks and resource allocation by 15%

SharpTech Creative Services | Mumbai, MH, India (On-site)

Freelance Client Services | Project Manager | August 2015 – November 2015

- Conducted 5 client meetings per day to gather requirements for different projects
- Managed and coordinated team members, clients, and vendors to ensure 10 projects

Anthelio Business Technologies Pvt. Ltd | Navi Mumbai, MH, India (On-site)

Project Coordinator | September 2008 – February 2015

- Managed, coordinated, and implemented 59 software installation projects employing Agile Methodology
- Collaborated with R&D team to incorporate client feedback and latest technology to enhance software capabilities by 0.5 %
- Influenced sales activities by packaging software bundles, engaging in Technical Pre-sales helping sales team
- Guided in ISO Audits (QMS/ISMS) and conducted dashboard reporting for operations for all projects statuses
- Guided Level 2 software support services for licensed and hosted customers

Work Experience – Prior to 16 Years

- Citigroup Global Services Ltd | Mumbai, MH, India (On-site) | Senior Business Associate | 3.1 years
- Caliber Point Business Solutions Ltd | Navi Mumbai, MH, India (On-Site) | Service Delivery Executive | 0.3 years
- Sai Auto Engineering Works Ltd | Navi Mumbai, MH, India (On-Site) | Assistant Admin & Customer Relationship Officer | 0.3 Years (Internship)



TRAINING & CERTIFICATIONS

- ICAgile Certified Professional | Agile Fundamentals (ICP) | September 2021
- ITIL Certification | September 2014
- Train the Trainer and Facilitation Skills Programme | January 2013
- Basics of Telecom: Usage Management (UM) | August 2012
- Six Sigma Certification Yellow Belt | August 2012



EDUCATIONAL QUALIFICATIONS

- Bachelor of Management Studies (Marketing) | University of Mumbai | Mumbai, MH, India | May 2004